

Daly Electrical choose IRIS Exchequer for a truly integrated financial management solution

Bakery and catering engineering firm, Daly Electrical is one of the UK's leading specialist electrical repair companies.

Its team of qualified engineers ensure their clients' businesses operate as usual on a 'daly' basis by providing reactive and preventative maintenance services in a quick response time.

To further improve the level of service offered to its customers, Daly Electrical has decided to implement IRIS Exchequer and IRIS Service Director as part of a new enterprise-wide integrated financial management and field management system.

Daly Electrical has a long-standing reputation for providing reliable and technically advanced bakery and catering maintenance and repair services to supermarkets, hotels and fast food outlets keeping electrical and gas equipment functioning at peak efficiency. The company employs 40 field service engineers covering the southern counties and London.

IRIS Exchequer and IRIS Service Director integrate seamlessly together to provide Daly Electrical with a scaleable management solution which covers all aspects of their business. IRIS Exchequer will provide high visibility financial management with exceptional management reporting functionality and powerful drill-down capabilities.

IRIS Exchequer will also manage all stock requirements with its innovative Stock Forecasting module which accurately forecasts stock needs based on history averages or trends without the need for complicated and time consuming spreadsheets.

IRIS Service Director will streamline call handling, scheduling and contract management data, increasing the scope of call-data maintenance that their engineers can perform.

Sarah Daly, Operations Manager commented, "We particularly like the integrated IRIS approach which will enable us for the first time to retrieve information from anywhere across the business. Until now, we have only been able to analyse the data from an efficiency or accounting angle reducing our ability to compare results. The new integrated IRIS system will not only allow accurate return on investment calculations but will ensure the project's progress can be monitored and improved."

Paul Sparkes, IRIS Exchequer, Product Director said "We are delighted that Daly Electrical has specified IRIS Exchequer to help them maximise efficiency. There is a growing trend in the market for companies to move away from the traditional ERP systems and to specify specialist systems that provide the integration and functionality tailored to their requirements."

To see how other organisations are benefiting from implementing IRIS Exchequer please visit www.iris.co.uk/exchequercasestudies

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Solutions that deliver



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